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Subject: Fw: East Hants NW Bulletin - 23rd October 2016
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Kingsley NHW

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Dear All

Police Campaigns and Initiatives supported by Hampshire Constabulary

Cybercrime survey from the City of London Police

The City of London Police, in partnership with Get Safe Online, has put together a National Cyber Crime Survey. Its purpose is to learn about people's awareness of online safety and experiences of cybercrime, with a view to improve our knowledge and understanding and to help provide a better response to victims. The results will help police forces gain a better idea of the challenges they are facing. If you have a spare 15 minutes, we would be grateful if you could complete a short questionnaire. The link can be found here: <https://www.surveymonkey.co.uk/r/CybercrimeSurvey2016>

Investment Fraud awareness campaign: Beat the boiler rooms

The Hampshire Constabulary Economic Crime Unit is highlighting new national research showing that over 77 per cent of all victims reporting investment fraud are men with an average age of 65: <http://www.hampshire.police.uk/internet/news-and-appeals/2016/october/141016-investment-fraud-awareness-campaign>

European Cyber Security Month

October is European Cyber Security Month, an initiative supported by Hampshire Constabulary as a way of reminding residents and businesses about the precautions they should take to protect themselves from

criminals targeting computers, tablets and smartphones.

<http://www.hampshire.police.uk/internet/news-and-appeals/2016/october/141016-October-Cyber-Security-Month-2016>

Reminder: Halloween Advice

As 31st October falls on a Monday on which most of the local schools return after the half-term break, please be aware that 'Trick or Treaters' might be out anytime over the previous weekend. This could mean 3 or 4 evenings of potential visitors. Please see the attached documents for advice and a reminder that the poster is available to print off and display clearly.

National NW: Our News

Please [click here](#) to read the October edition of our e-newsletter ***Our News***.

Inside you'll find:

- Our popular ***No Trick or Treaters*** sticker to use on Halloween.
- Details of a fantastic discount on the miGuard Wireless Alarm from our sponsor ERA Home Security.
- News from members across England and Wales.
- Details of the £11billion lost to cybercrime and fraud last year.
- And much more!

Thank you for your continued support of Neighbourhood Watch.

Please note if you need to update your contact details on Neighbourhood Alert please login to Neighbourhood Alert and change them. Or for technical Neighbourhood Alert support contact support@neighbourhoodalert.co.uk

Best wishes from your NHWN team.

Commercial Burglary – Horndean

On the 21/10/2016 between times 00:14 – 00:30 unknown person/s have entered a small shop in Havant Road, Horndean. On this occasion 2 small safes were removed along with 2 tills containing a large amount of change.

Please ensure you are vigilant at all times, calling police to report any suspicious activity, not just around your own property but anything suspicious in your residential area and community. In an emergency use 999 or 101 for non-emergency. It is not too late to report any suspicious activity to police.

Alternatively if you have information but wish to remain anonymous, please call Crimestoppers on 0800 555 111 or online @ crimestoppers-uk.org. No personal details are taken, information is not traced or recorded and you will not go to court.

Crime Prevention Advice:

- Train your staff to be vigilant and to report suspicious circumstances to the management and police.
- Keep written records of any suspicious circumstances including dates, times and descriptions. You could keep a copy of any CCTV footage you might have.
- Consider sharing suspicious activity with other local businesses.
- Make staff aware of any responsibilities they have in relation to security. i.e. ensuring others don't follow them into private or staff areas, locking / opening up procedures, cash handling.
- Ensure staff are responsible for their own property, Handbags are locked in lockers, staff and stock areas are not left accessible by the public.
- Keep high value stock locked away outside of business hours.
- High value stock should be stored within an inner secure cage when not required, and ensure this is protected by additional security systems such as monitored alarms, beams or tremor alarms when premises are unoccupied.
- Bank your cash ...don't leave large amounts of money on the premises, consider leaving lights on, tills open and signs saying "no money left on premises".

- Any money left on the premises should be kept in an insurance rated safe and installed according to manufacturer's guidelines.
- Ensure all egress and access points including fire escapes and windows are locked when the building is empty. All door and window locks should be to the relevant British Standard and approved by your insurance company.
- To protect any vulnerable windows consider fitting bars or shutters. (exterior shutters or grilles may require planning consent from the local authority).
- For buildings where very high value stock or significant cash is kept, consider anti-ram bollards to protect vulnerable points around the building from ram raids.
- Commercial premises should be fitted with a monitored alarm system which is "fit for purpose" in accordance to your insurance company and the value of its assets.
- Where appropriate, consider fitting forensic tagging sprays or fogging devices to alarms systems.
- CCTV can be an effective form of surveillance however, before purchasing ensure you detail your requirements from a system. I.e. what is the purpose of the system, what areas do you want to protect.
- Ensure CCTV systems are regularly serviced and periodically review the position of the cameras to ensure fixtures and fitting are not restricting the cameras view.
- Exterior lighting can assist a criminal break into the premises. Therefore only leave on if it assists neighbouring properties or passers-by to keep an eye on your property.
- Register assets, such as computers, tills, phone etc for free on www.immobilise.com this will assist the police in returning property to it's rightful owner.
- Ensure company computers, tablets and phones are kept out of site from windows and kept in a locked room.
- Consider key safety – keys with tags detailing the room can assist a burglary. Number the keys and keep a list detailing their use separately.

Trigger Tool E-Learning from the Supportive Communities Team, HCC

The new Trigger Tool is ready! This is an important and useful resource designed to help people remain independent and take responsibility for their homes and lives.

Please find attached a link to the new Trigger Tool e-learning package from Hampshire County Council's Supportive Communities Team.

This **free** 45 minute interactive training tool helps volunteers, neighbours and the general public **and** professionals to help people to stay well, independent and safe in their own homes for as long as possible.

With a focus on helping people to help themselves, thinking about quality of life and remembering to 'Think Carers!', this light touch training tool will help anyone to support someone in their local community. The training also introduces the new 'Connect to Support' website which offers information and a directory of services for Hampshire residents.

Please use the following link to access the training:

<http://www.hants.gov.uk/pactelearning/triggertool/story.html>

Alternatively, the training can be accessed through the 'Community and Your Area' section from the Hantsweb host page.

Please share this training as far and wide as you can as it is helpful to all. You are welcome to put a link to the training on your own websites, please can you let me know if you do this.

Your local Voluntary Service will also be offering a free community based version of this training from October 2016. Please take a look at their training calendars for more information.

If you have any questions, would like some more information, or would like to give some feedback, please do not hesitate to contact me.

Best wishes

Nicky Ward
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New Plastic NW Signs

We have now bought, on behalf of Winchester and East Hants, a number of plastic signs including straps and fixings, which will cost £6 each in comparison to £30+ for a metal sign. Your Area Co-ordinators have recognised this as good value for money and the plastic sign has been in use in other parts of the county for some time with great success. Contact your Area Co-ordinator if you wish to order some.

Kind regards,

Gillian

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