

From: Gill Parratt  
Subject: Fwd: East Hants NW Bulletin - 27th January 2017  
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**Dear All**

**Get Safe Online**

**Wrapping up 2016**

Firstly, we'd like to share a few media highlights from our Christmas shopping and New Mobile Devices campaign we pushed out at the end of last year. We had some great pick up from media.

A highlights was Tony on BBC Breakfast show talking about the importance of securing your new connected devices in between Christmas and New Year. We also saw some nice coverage in (among many others) The Daily Mail and The Daily Mirror for our safe online shopping awareness campaign. (clippings attached). Thank you all for your help supporting both of these campaigns.

**January's Campaign: Spotting Fake Emails**

On Monday 23<sup>rd</sup> January, we will be launching our first campaign of 2017, which focuses on helping people to identify legitimate emails from fake ones.

This was an issue that was brought up a lot by members of the public at our Get Safe Online Live events last year so we were keen to do something to try equip people with tips and tools to help them avoid being scammed by fraudulent emails. Got to <https://www.getsafeonline.org/protecting-yourself/spam-and-scam-email/> for more information.

**Cyber Crime...hot tip!**

Try this simple cyber awareness survey...to see how cyber savvy you are! It originates from the Metropolitan Police but has been shared with NW by our Hampshire Crime Prevention team. [www.frauddefencetest.com](http://www.frauddefencetest.com)

**Serious Head Injury – Bordon**

**Can you help after an injury incident in Bordon?**

Officers are trying to establish how a man came to be injured in Bordon on Friday night, January 20.

A 51 year-old man reported that he left Bordon Working Men's Club on Varna Road at around midnight. He used the cut through off Saville Road and remembers seeing two people in the darkness walking towards him and something being said about a phone and a wallet.

The next thing he remembers is waking up in bed at home the following morning with an injury to his head. He has subsequently been treated for a fractured skull. Nothing has been stolen from him. Officers are trying to establish how the man came to be injured and whether any offences have been committed. They are carrying out house-to-house enquiries and reviewing CCTV footage.

Anyone who was in the area at the time should call DC Edward Tyrie at Basingstoke Police Station on 101, quoting 44170031169, or contact us via the website <http://www.hampshire.police.uk/internet/do-it-online/online-forms/message-for-officer.html>

You can also call the charity Crimestoppers line on 0800 555 111 where information can be left anonymously.

### **Burglaries - Petersfield**

Three private properties have been burgled along Ramsdean Road, Petersfield between 22nd -23rd January 2017.No one was seen or heard .Two of these properties had their garages broken into but nothing was taken. The third property was the main house and personal items of jewellery were stolen. Please if you have any information or think that you may have seen something suspicious contact the police on 101

Visit the Hampshire Constabulary web site for crime prevention advice at <http://www.hampshire.police.uk/internet/advice-and-information/crime-prevention/> and register your personal property with a serial number at <https://www.immobilise.com/>

### **Criminal Damage and Theft from Vehicles - Buriton**

On 23rd January 2017 between 10.00am and 12.30pm, three vehicles were parked along the Kiln Lane area of Buriton and left secure.

Two of these vehicles had their rear window screen smashed and then one was

entered and a bag was stolen from the boot area.  
The third vehicle then had its door lock tampered with.  
On the same day, a fourth vehicle in a rural car park in this area also had its rear window smashed but no entry was gained.  
If you have any information relating to any of these incidents or see or hear anything suspicious please contact the police on 101  
Visit the Hampshire Constabulary web site for crime prevention advice <http://www.hampshire.police.uk/internet/advice-and-information/crime-prevention/safer-vehicles-cars>

### **Supermarket Voucher Scams**

Scammers are sending messages using any means possible promising Sainsbury's and Aldi vouchers and local scheme members have reported receiving the following messages via various media;  
"Hey, have you heard about this? ...[sainsburys.com-giftcards.com/](http://sainsburys.com-giftcards.com/) Sainsburys is giving away give cards. They are ... and have launched this promotion. Grab a gift card while it lasts. I've got mine already."

THIS IS COMPLETELY FAKE. DO NOT CLICK ON ANY LINK, OPEN ANY ATTACHMENT (OF ANY SORT) OR REPLY. YOU MAY WELL GET A VIRUS THAT CAN ACCESS YOUR PERSONAL (INCLUDING BANKING) INFORMATION, SEND ON MESSAGES, EMAILS ETC TO YOUR CONTACTS THAT LOOK LIKE THEY COME FROM YOU, CORRUPT YOUR COMPUTER/ PHONE, OR MORE.

And, don't forget, as well as tempting you with something too good to ignore, other ways to get you to click on something or give away personal information is to tell you that you've already been conned or corrupted and offering to fix it, or telling you that if you don't do something it will cost you money.

<https://www.lovemoney.com/news/26495/dont-fall-for-this-supermarket-voucher-scam>

### **Theft - Liphook**

Please be aware there was an incident of theft in Chiltley Way area between the times of 11/01/17 and 12/01/2017

If you saw anything suspicious or have any information please call Hampshire Constabulary on 101. Your call is valuable to us and the information you provide may help us reduce crime in your area.

Regards PCSO 16168 Alex Byrne

## **Fraudulent Invoices**

### **Payment diversion alert**

Fraudsters are emailing members of the public who are expecting to make a payment for property repairs. The fraudsters will purport to be a tradesman who has recently completed work at the property and use a similar email address to that of the genuine tradesman. They will ask for funds to be transferred via bank transfer. Once payment is made the victims of the scam soon realise they have been deceived when the genuine tradesman requests payment for their services.

### **Protect yourself**

- Always check the email address is exactly the same as previous correspondence with the genuine contact.
- For any request of payment via email verify the validity of the request with a phone call to the person who carried out the work.
- Check the email for spelling and grammar as these signs can indicate that the email is not genuine.
- Payments via bank transfer offer no financial protection; consider using alternative methods such as a credit card or PayPal which offer protection and an avenue for recompense.

If you believe that you have been a victim of fraud you can report it online [http://www.actionfraud.police.uk/report\\_fraud](http://www.actionfraud.police.uk/report_fraud) or by telephone 0300 123 2040.

## **Criminal Damage to Vehicle - Clanfield**

On 25th January 2017 between 8.00 - 9.00am, a vehicle was left parked and secure along North lane, Clanfield. The owner went off to walk her dog and on her return found the driver's door had been tampered with and then an untidy search was carried out. No items were taken if you have any information or have seen anything suspicious then please contact the police on 101 and quote for following reference number 44170031236

Please visit the Hampshire Constabulary web site for crime prevention advice at <http://www.hampshire.police.uk/internet/advice-and-information/crime-prevention/> and Immobilise where you can register for free any personal

belongings that have a serial number onto a national data base at <https://www.immobilise.com/>

### **False emails from the DVLA**

One of our dedicated scheme members has forwarded the message below, received via text;

***“DVLA have been trying to contact you about your refund. Please click below for more information. <http://excise-dvla.gov.uk.ray8.site/info.html>”***

The individual is not owed any monies by DVLA and when the link was opened, personal questions were asked regarding the persons ID and bank. Please contact Action Fraud if you suspect that fraud has taken place, using the following link; [http://www.actionfraud.police.uk/report\\_fraud](http://www.actionfraud.police.uk/report_fraud)

### **Fake Telephone Preference Service Calls**

This story comes from a local scheme member;

***“At 9.46 this morning....Tuesday 17th January.....I received a phone call from a foreign gentleman claiming to be from the Telephone Preference Service. He asked if I received many nuisance calls...which I do. He said after this call they would stop. He then asked me to confirm my address and post code. Although I was very suspicious about this call I continued to see where it was going. Then I was asked to confirm the expiry date on my Visa card.....I asked why he wanted to know this. He said it was the card I had used on the original request for TP. He said have you got the card in front of you.....I said yes, although I didn't. He said does it expire in 2017...I said yes, although it doesn't. He then asked me to quote the number on the bottom of the card.....at which point I put the phone down”***

Do NOT give out any personal information over the telephone and report via Action Fraud.

## Trading Standards Alert – Fake OFT Investigations

**Hampshire County Council's Trading Standards Service is reminding residents to be alert to cold callers at the door. Recent reports involve a cold caller purporting to be an officer from the Office of Fair Trading investigating a company that previously did work at the resident's address. The resident may be told they are due some compensation, and may be asked for a contribution towards court costs.**

**It is thought that the cold callers are using information gained from rogue traders who are sharing information of past victims.**

**Claims that the officer works for the Office of Fair Trading are untrue, and no contribution towards court costs will ever be requested by regulatory bodies.**

Residents are advised not to rely on identity cards as a way of telling if the caller is genuine. If the caller is claiming to be from a local authority, government body or the police, it is always best to make independent enquiries with that authority using a telephone number sourced by the resident. Information provided by the caller, such as telephone numbers, should not be relied upon when making checks.

Although consumers have statutory rights when buying at the door, including a 14 day right to cancel contracts for goods and services worth over £42, the right to a refund, replacement or repair if the goods are faulty, falsely described or not fit for purpose. **However, these rights can only be exercised if the seller is a trader, and if they give full and correct contact information.** Trading Standards recommend residents do not buy goods at the door.

For further information on buying at the door, click on the following link to Hampshire Trading Standards website [Your rights when buying at the door](#).

Members of Hampshire County Council Trading Standards Buy With Confidence scheme are fully audited to ensure their trading practices are legal, honest and fair. All members have been checked for trustworthiness and compliance with consumer protection laws. Details can be obtained by telephoning 01962 833620, emailing [buy.with.confidence@hants.gov.uk](mailto:buy.with.confidence@hants.gov.uk) or via the website [www.buywithconfidence.gov.uk](http://www.buywithconfidence.gov.uk)

If anyone has any information about traders who are cold calling or require any advice on doorstep crime they can contact our Quick Response Team on 01962 833666 (Monday - Friday / 0900hrs to 1700hrs). Specially trained officers are on hand to provide advice.

If assistance is required outside of these hours please contact Hampshire Police on their non-urgent number 101 or dial 999 if you feel threatened or intimidated.

### PayPal - fake emails

A local NW member recently received a very authentic looking email from. ....allegedly Pay Pal. An accurate logo accompanied the message and it was addressed to the correct name.

It reported unusual activity on their account and claimed the account had been restricted. It invited the recipient to press a **Resolution Centre** panel to proceed. Pay Pal was contacted and confirmed that nothing untoward had been happening within the account. Don't open this, simply delete/junk or report as a phishing scam.

### Theft of Mini Digger - Petersfield

Sometime overnight between the **18/01/2017 - 19/01/2017** there has been a theft of vehicle reported to us in the Pulens Lane area of in **Petersfield**. Unknown person/s have have taken a **JCB Mini Digger** from a property that is having work done.

If you **saw** anything unusual in the area or have any information about this incident please ring 101 quoting the following reference number; **44170022756**

Please follow the below link for crime prevention advice regarding keeping your homes secure:

<http://www.hampshire.police.uk/internet/advice-and-information/crime-prevention/>

Please check your belongings to see if you can identify any unique etched code if so please sign up to immobilise at [www.immobilise.com](http://www.immobilise.com) a national property register, this is free to sign up.

Please ensure you are vigilant at all times, calling police to report any suspicious activity, not just around your own property but anything suspicious in your residential area and community. In an emergency use **999** or **101** for non emergency. It is not too late to report any suspicious activity to police.

*Kind regards,*

*Gillian*

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