

From: Gill Parratt
Subject: Phone Scam - Kingsley NHW
Date: 7 October 2016 08:27:22 BST
To: Undisclosed recipients: ;
Reply-To: Gill Parratt

Dear all

A new scam for you to be aware of which has been forwarded by a Kingsley resident -

Re – a new telephone scam.

We have all received the scam calls in the past from people saying they are from Microsoft and that there is an issue/virus problem on our computers but this morning I had a new one which I think people should know about.

I had a call from someone saying that they were from BT Openreach. They said that they had detected that our broadband had been getting slower over the last 2 days and it was probably a problem with the router. He wanted to connect to my router/laptop to “test it” and then they could send me out a new router.

I knew straight away it’s a scam as I had a BT engineer here less than 2 weeks ago and BT are actually sending me a new router – I spoke to them on Monday about it.
The man on the phone became rather confused when I told him this.

Gill